

POS International, Inc. Support Bulletin: **Installing Power POS on Windows 2000, NT, and XP**

****NOTE:** Windows 2000, NT, and XP impose different rules for processing batch files. Please make the following changes for Power POS to run properly on Windows 2000, NT, and XP.

1. Use the Windows Find Tool (SEARCH in XP) and find the **CONFIG.NT** file.
2. Right click on the file that is located in C:\Windows\System32 and select Open With, then, select **NOTEPAD** from the Open With dialog box.
3. Scroll down to the bottom of the file and change FILES=40 to **FILES=255** (case is not an issue).
4. Press Enter to go to the next line and add **BUFFERS=40,0** (again, case is not an issue).
5. Click on **FILE > SAVE** and **FILE > EXIT**.
6. Start a new search and this time look for _DEFAULT.PIF.
7. Right click on the file and then left click on **PROPERTIES**. Left click on the **MEMORY** tab.
 - a. Place a check in PROTECTED.
 - b. Change INITIAL ENVIRONMENT to 1024.
 - c. Change EXPANDED MEMORY (EMS) to AUTO.
 - d. Change EXTENDED MEMORY (XMS) to AUTO.
 - e. Change MS-DOS PROTECTED MODE (DPMI) to 1024, then left click Apply.
 - f. Next, click on the **MISC** tab.
 - g. Remove the checkmark from BACKGROUND ALWAYS SUSPEND.
 - h. Then, adjust the IDLE SENSITIVITY by moving the slider bar clear up to High and then back 1 position to the left.
 - i. Then, left click on Apply and then OK.
8. Click on **START > RUN > type REGEDIT > click OK**.
9. Make sure that My Computer is highlighted on the left then click **EDIT** on the toolbar, then click **FIND**.
10. In Look For, type **LPT_TIMEOUT** and then click Find Next.
11. When it is found, double click to open it. Change the Value Data from 15 to 02. Click **SAVE** or **OK**.
12. Press F3 to search again and make the same change.
13. Repeat steps 14 and 15 until you get a message that says Finished Searching.
14. Close the REGEDIT window.
15. To enable Power to run in Full Screen Mode, right click on the **Power POS** icon on the desktop and left click on **PROPERTIES**.
16. Click on the **Layout** tab and under **Screen Buffer Size** change the **Height** to **25**.
17. Click **APPLY** and **OK**. You are now ready to begin running Power POS!

If you need further assistance, please call POS Technical Support. Also keep in mind that you must have a valid support contract in order to receive technical support.